How compliance shapes AI adoption in Keylane

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Keylane



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Agenda

01 EU AI Act and GDPR

02 Key risks

03 How do we ensure responsible AI for our customers?

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EU AI Act and GDPR

EU AI Act / Important obligations

Maintain **AI literacy** within organisation.

Ensure **transparency** to users about when and how AI is used.

Define the AI system's **intended purposes** and classify **each AI feature by risk level**.

[HR] Understand system's **capabilities, limitations and explain instruction** to users.

[HR] Include **human oversight** and override options.

[HR] Obligation to **monitor the operation** of AI system on the basis of the instructions for use and **logging use**.

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GDPR / Important obligations

Apply **privacy by design and default** when setting up system.

Only use personal data **necessary**.

Data processing ground still required.

Set and enforce **retention** and thus deletion/ anonymisation.

In principle, **no decision** with legal effect or similarly significantly affecting, based **solely on automated processing**.

Data subjects' rights and **data controller obligations** still apply (e.g. processing records, DPIAs, data-subject requests).

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Key risks

Key risks we see

Overreliance on AI outcome

Relying on AI without wanting/being able to understand

Uncontrolled agentic AI usage

Uncontrolled actions by agents



Data protection and confidentiality

Unauthorised use of or access to data

One-off assessments and scope creep

AI usage can shift and can become high risk

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Responsible implementation of AI for our customers

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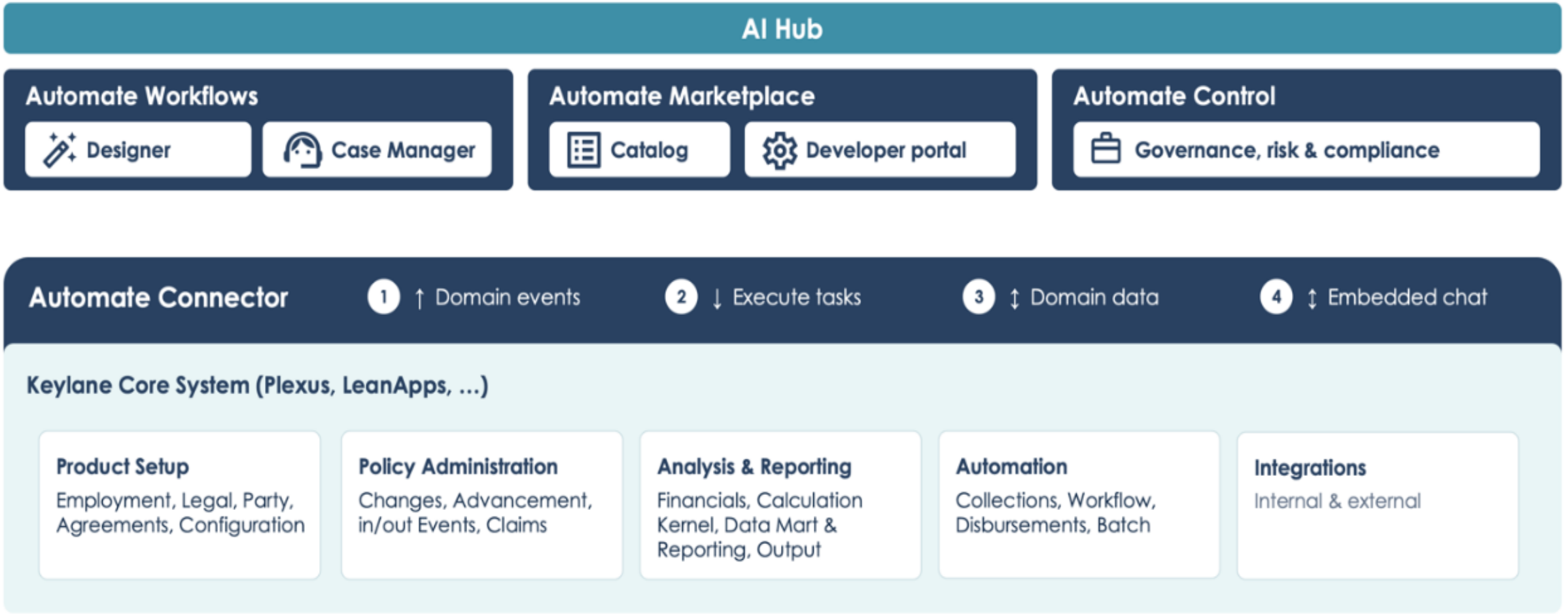


Compliance with EU AI Act and GDPR

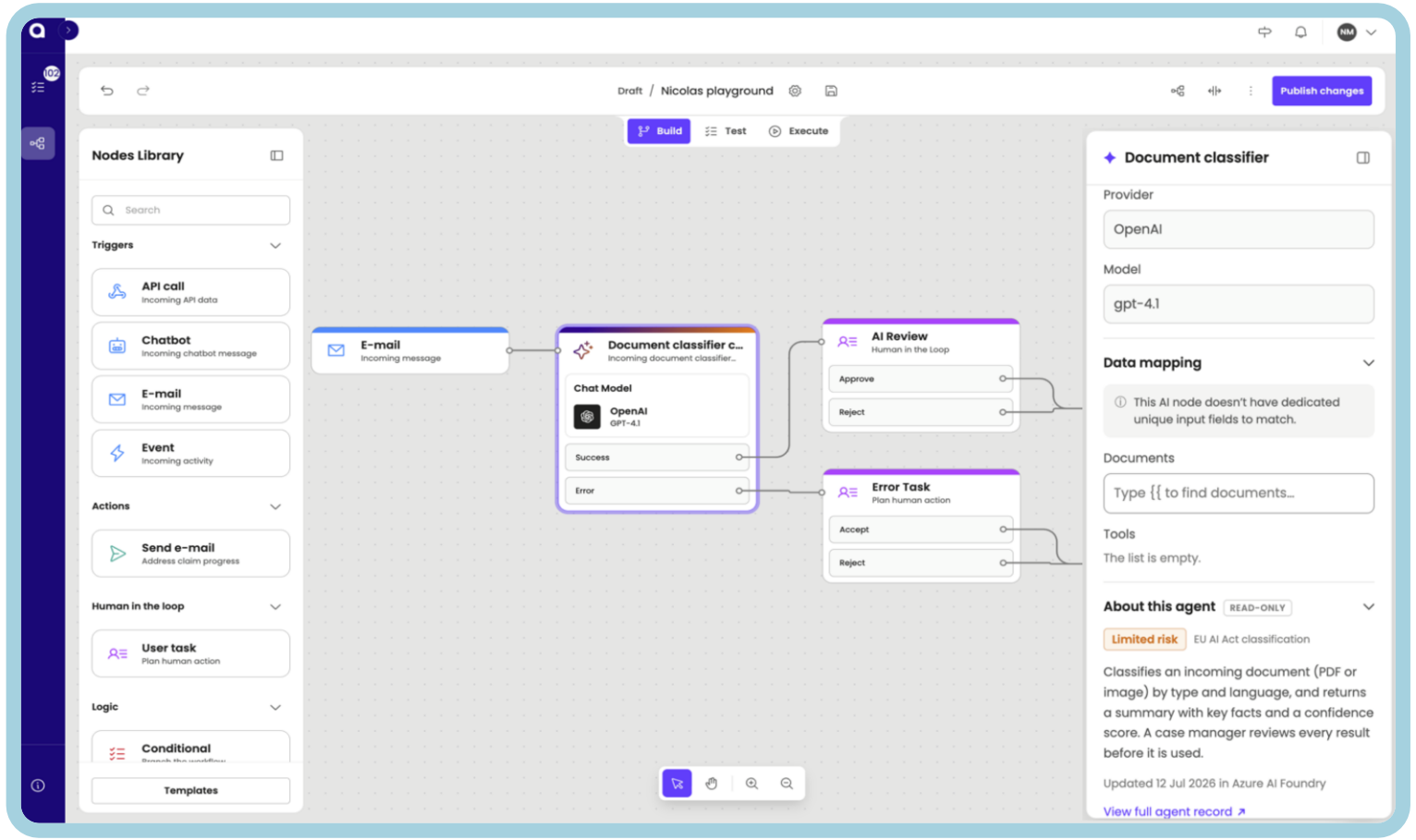
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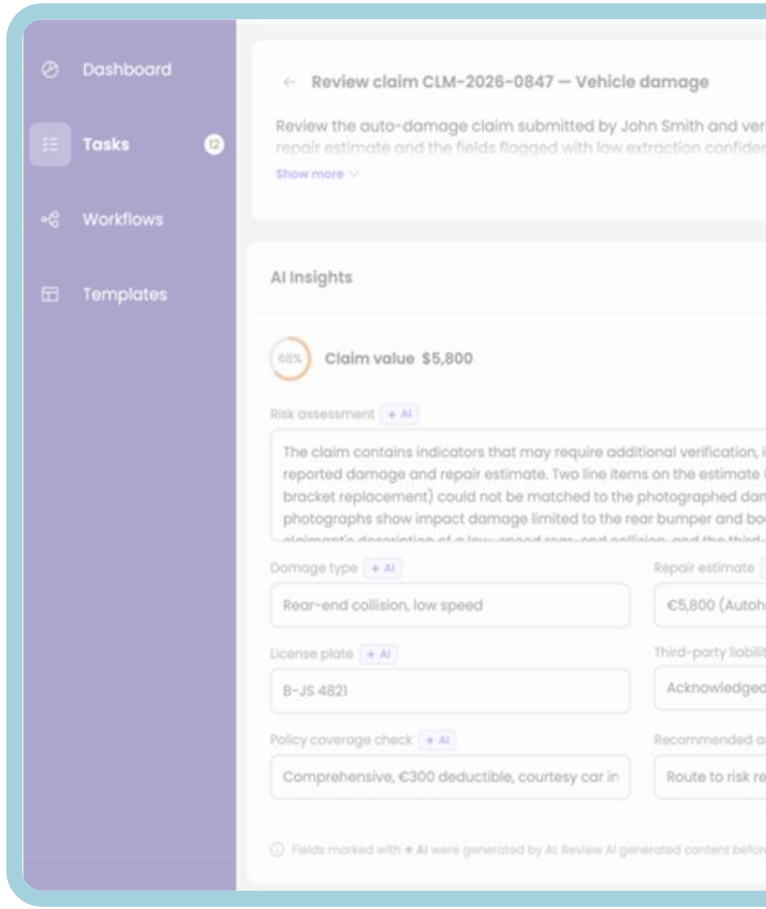
Keylane Automate components

Unified orchestration layer that runs business processes on the core — visual design, event-driven, AI-ready.



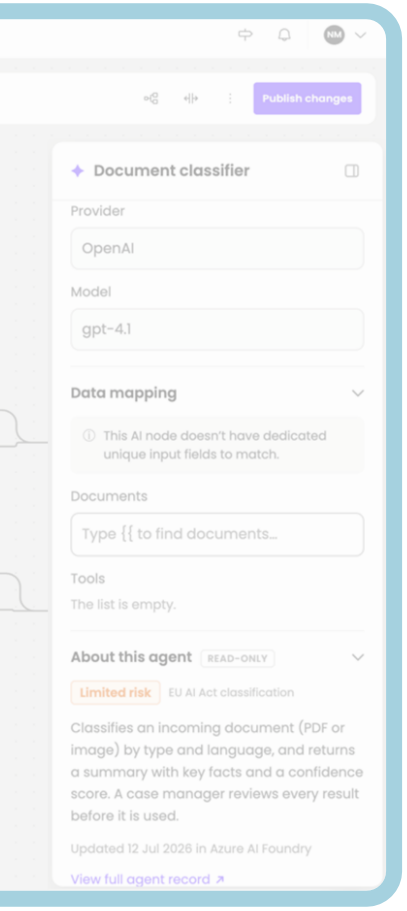
Transparency and human in the loop mechanism

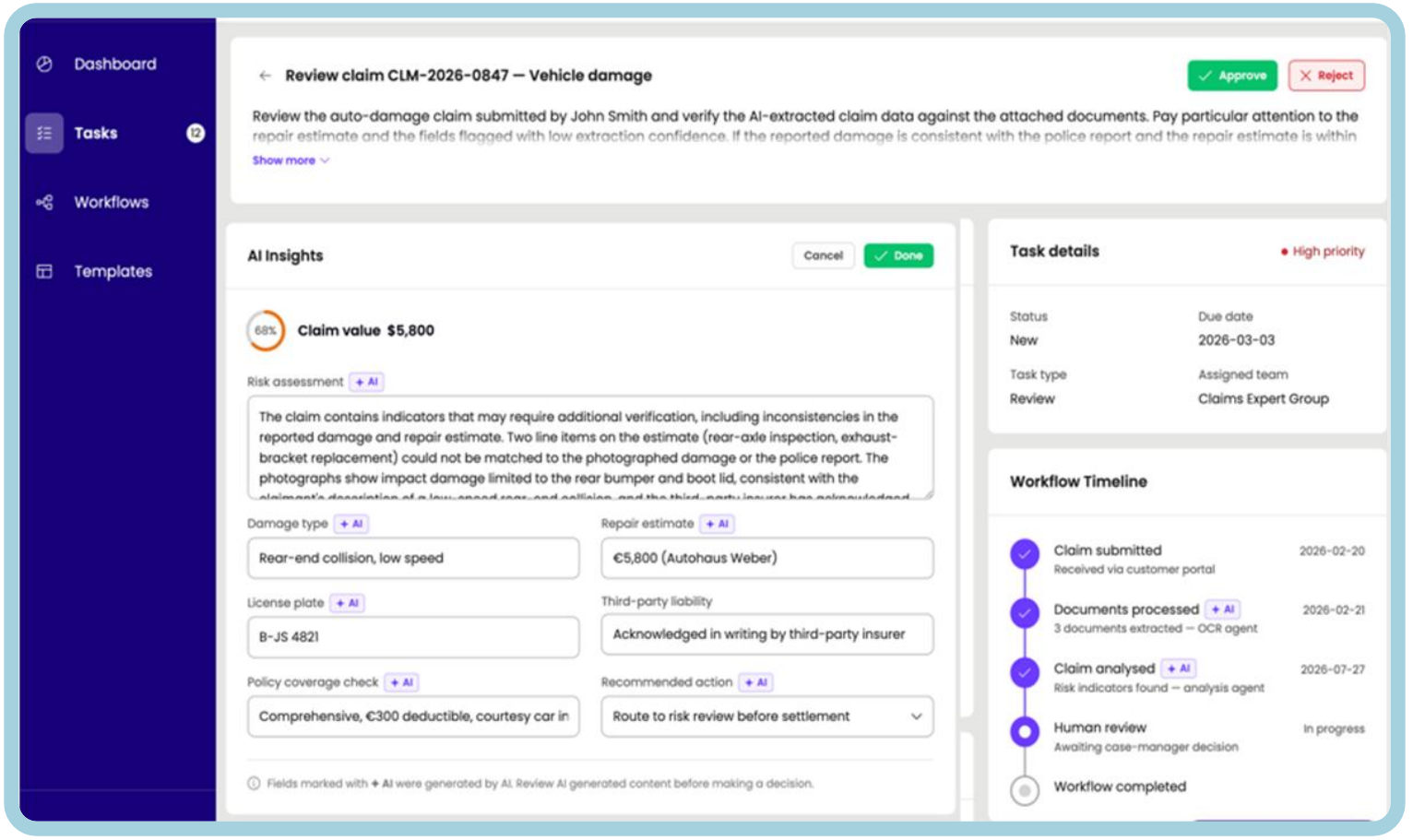


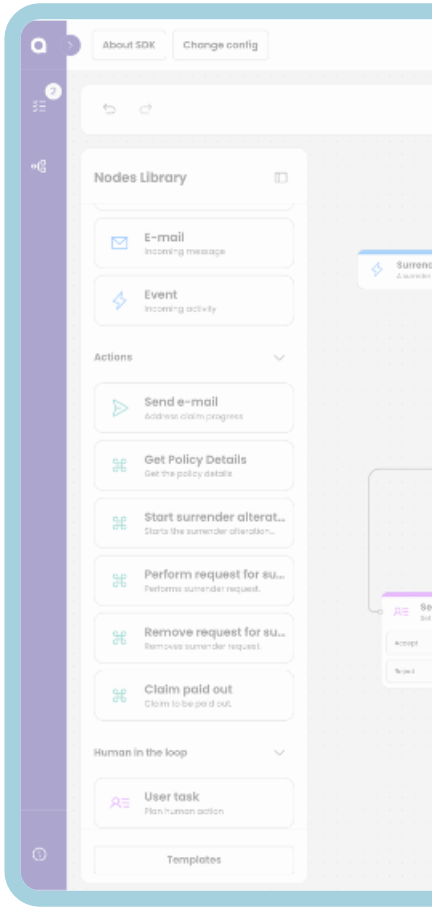


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Transparency and human in the loop mechanism

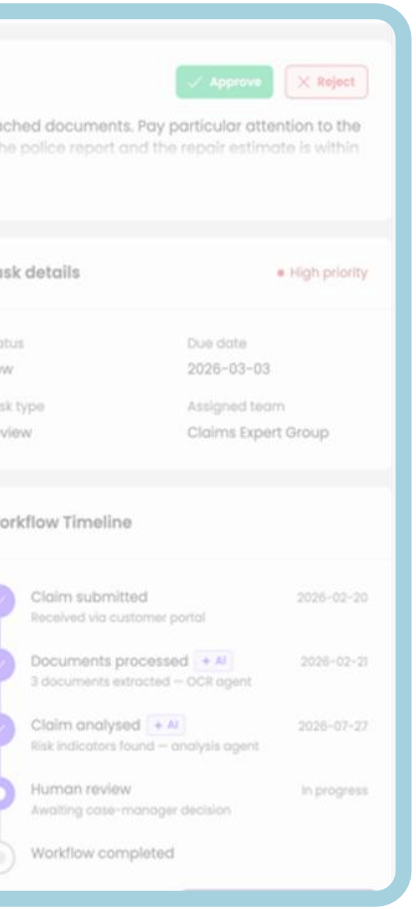


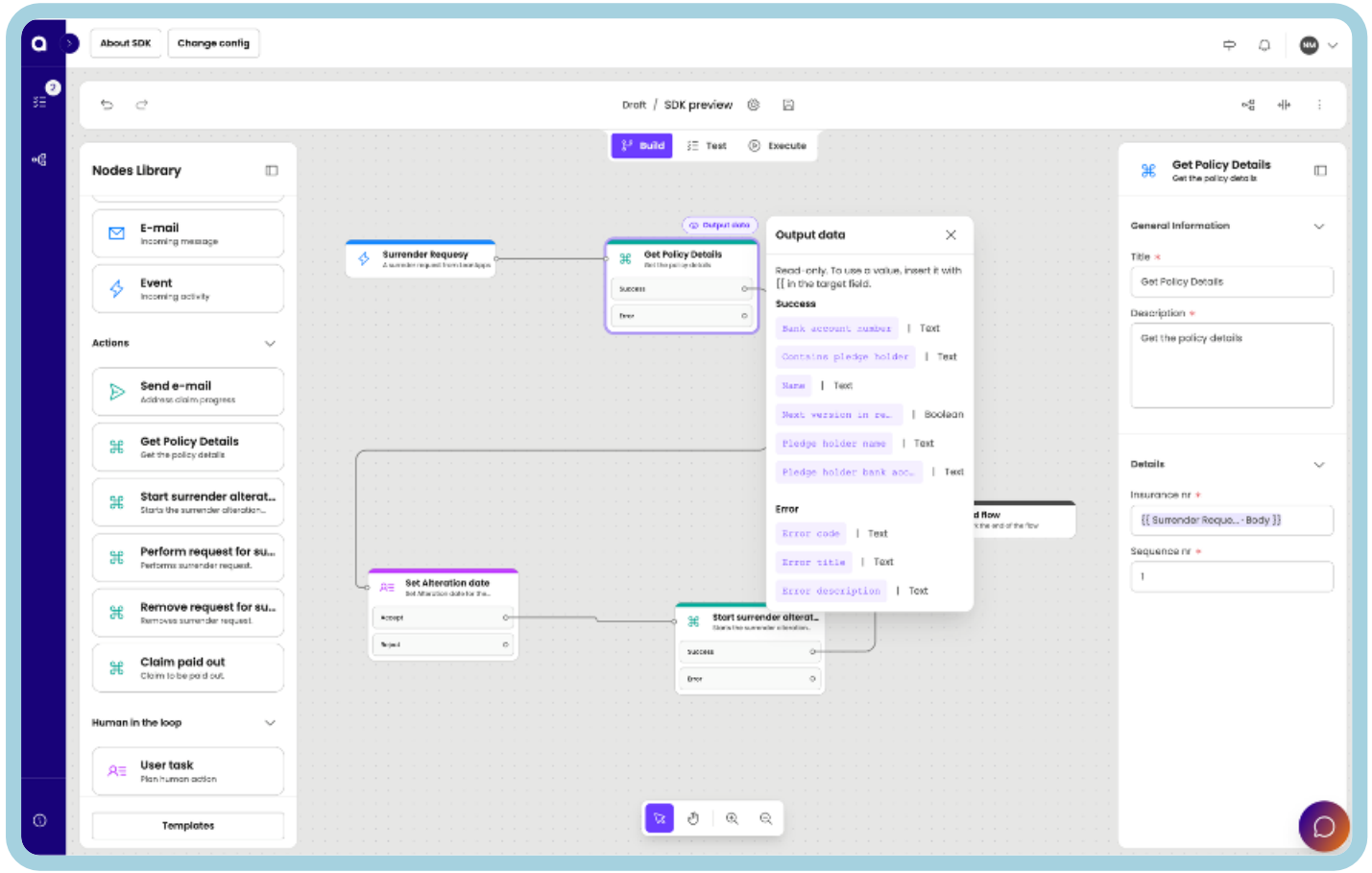


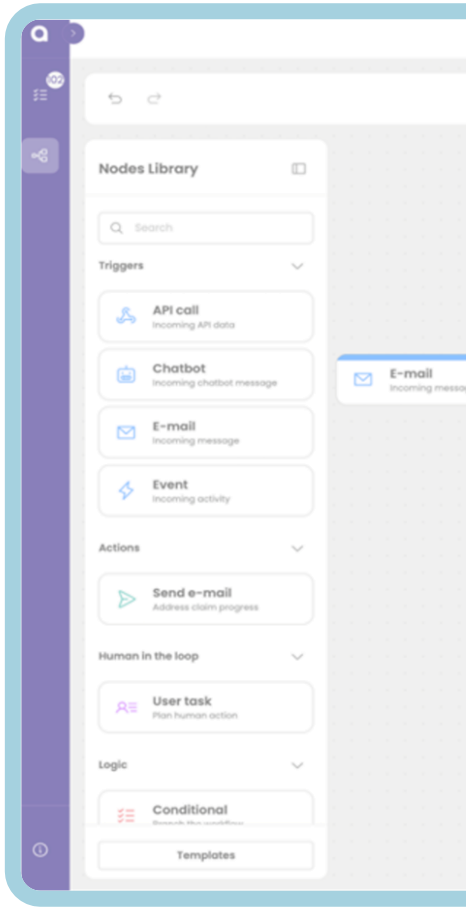


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Privacy by design and default

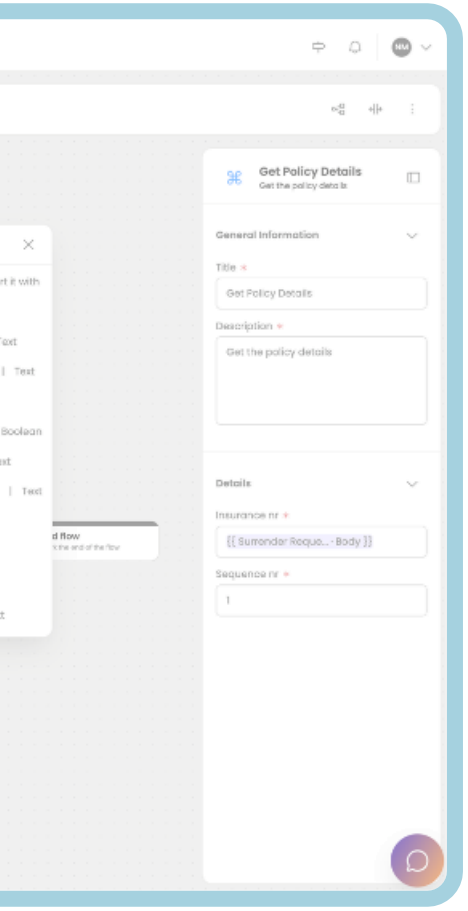


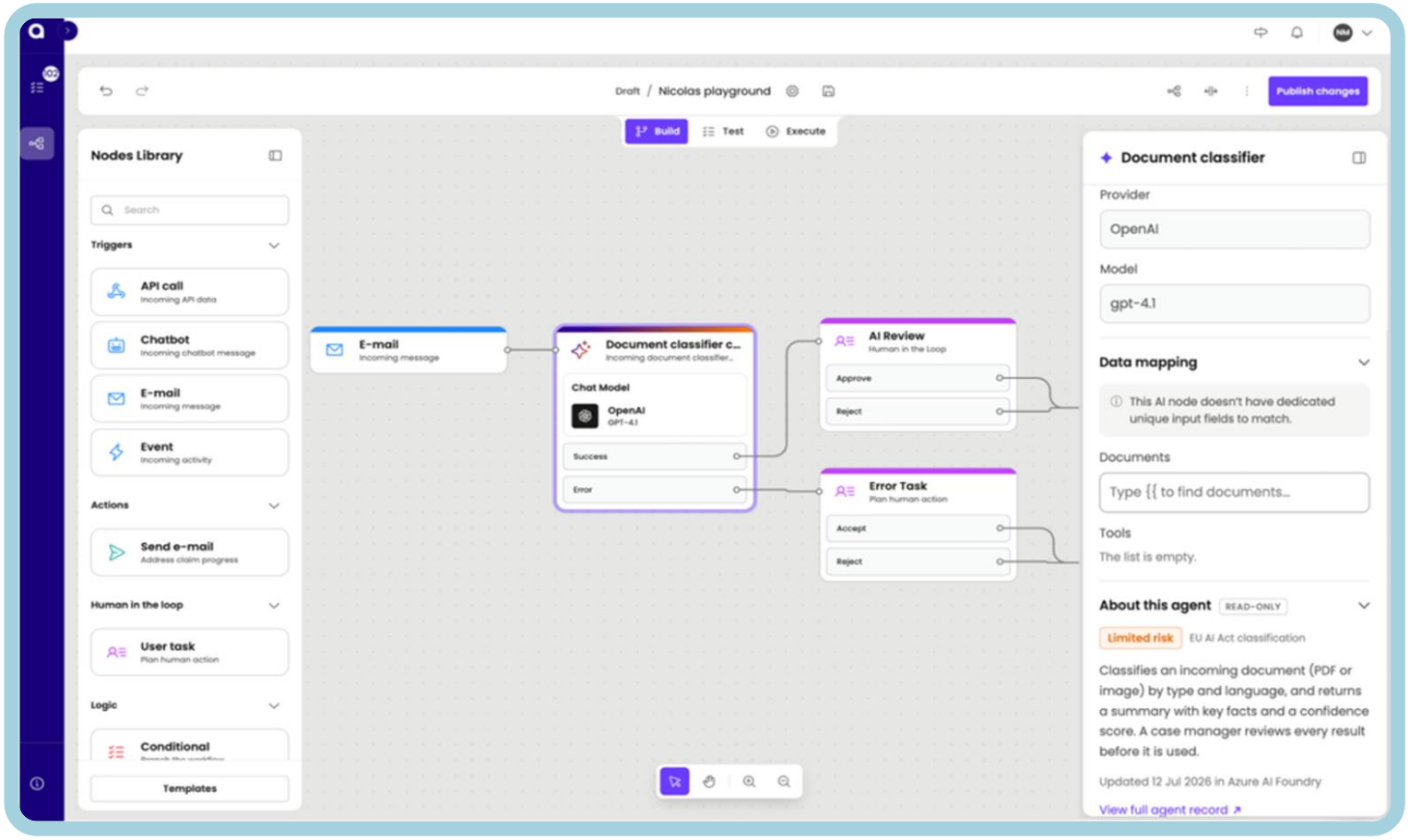




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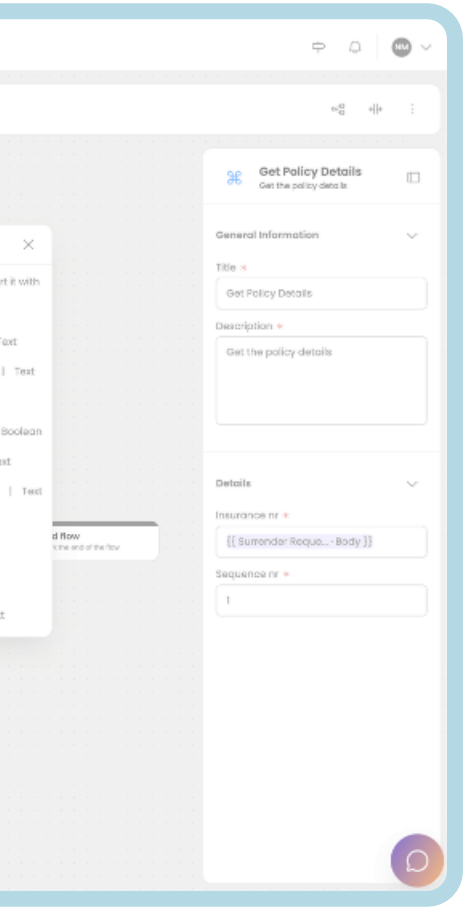
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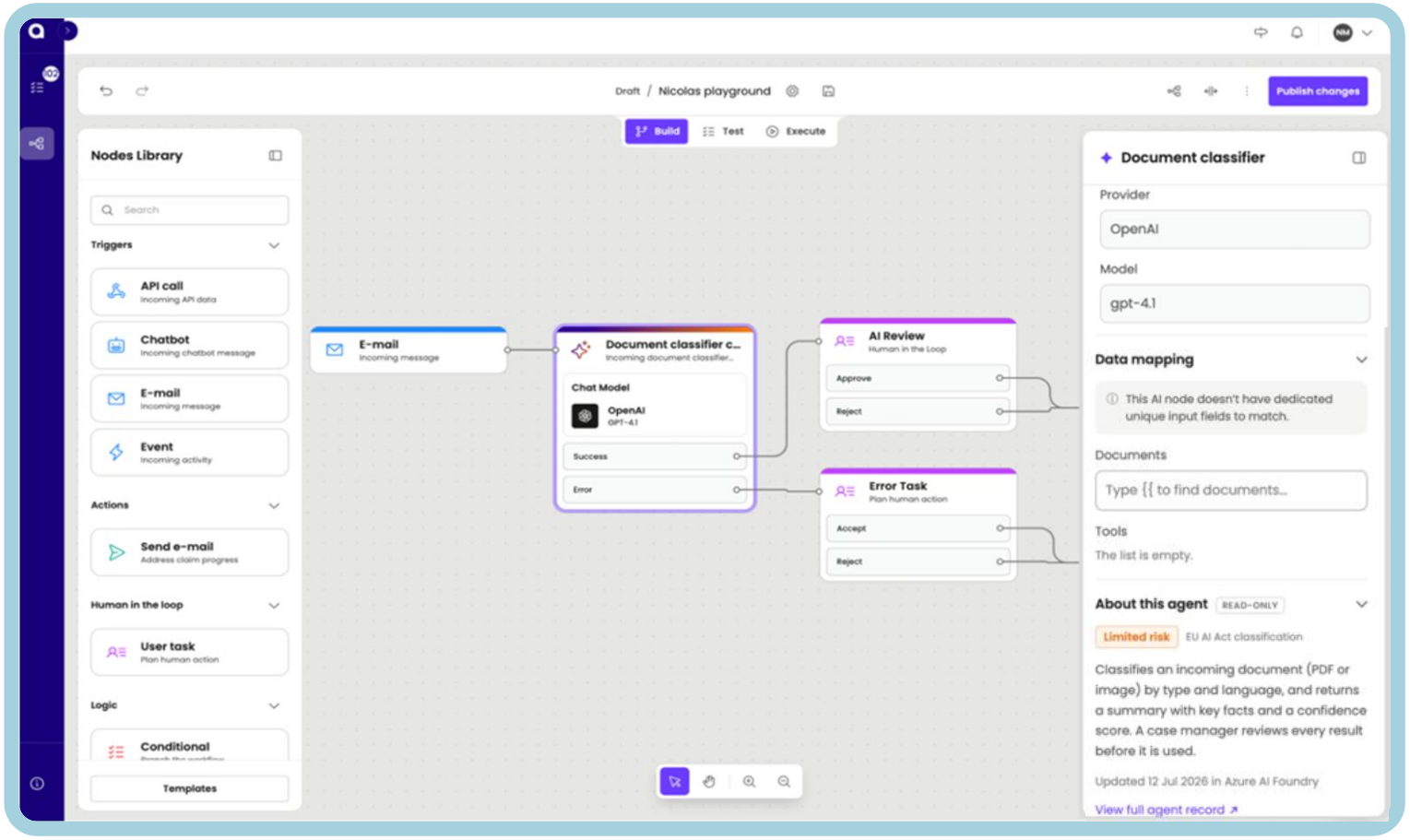




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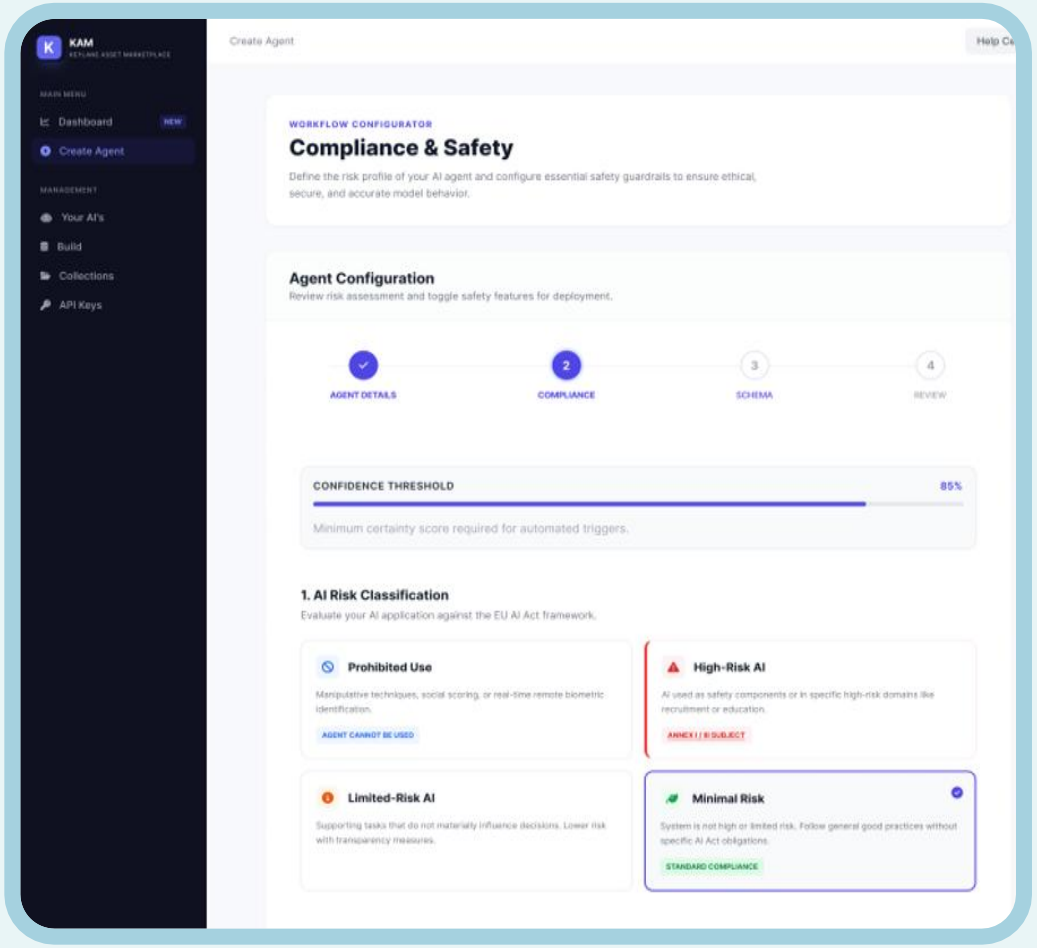
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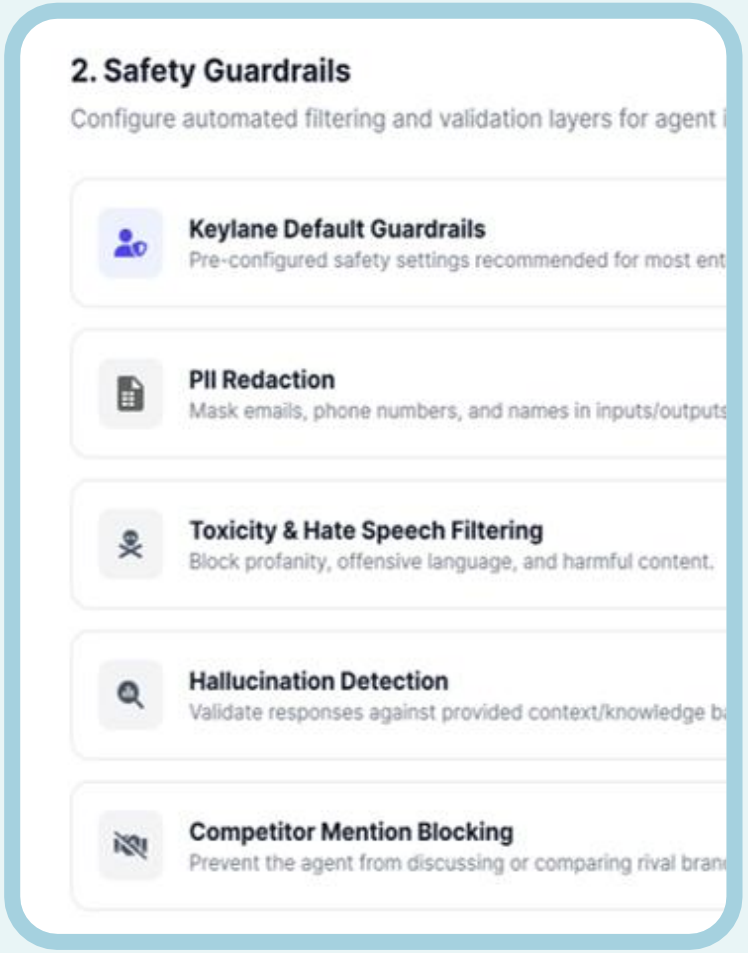




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Risk assessment and guardrails





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Questions?



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