Enhanced Security Insight

Keylane develops a solution that provides Enhanced Security Insight

As a provider of leading SaaS platforms, Keylane has various security related measures in place to protect your sensitive data. However, you can never be too cautious, and to that effect we have decided to enhance our current set of security measures, both technical and procedural, and are therefore developing an additional product solution to provide alerts to you on important security related events that may be impacting your platforms.

Smarter Security Capabilities

It is difficult, costly and time consuming to process massive amounts of logging data to identify threats, which is why with Enhanced Security Insight, we have developed the ability to smartly identify, capture and alert on suspicious events without needing to sift through huge amounts of logging data. This approach allows us to identify threats more efficiently and quickly, ensuring the alert information you receive from us is timely, accurate and thoroughly comprehensive.

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Key Features

Capture and Identify

We will notify you, both in real-time and via reporting, of the occurrence of any suspicious events that we believe warrant further investigation and analysis. For example, is an end-user mistyping their password or entering other incorrect logging data, or is a malicious action or attempted attack taking place? Prior to alerting all necessary parties, we will ensure that any suspicious events are captured and identified.

This streamlined, smart process of capturing, identifying and alerting has been built by Keylane as a first generation solution, which we intend to offer to you as an additional service product. Based on your feedback and user experiences, we will continue to improve and refine this service in future iterations.

Alert Notification

Our Enhanced Security Insight solution will be feature-rich at launch, offering you full oversight and multiple threat reporting notification options. You can choose to receive alerts in the form that suits your preference. For example via SMS, MS Team messages or email. If preferred, you may also choose to receive notifications via multiple messaging methods simultaneously.
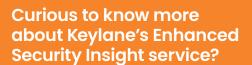
Dashboards

Simply by clicking on an alert of interest, our Enhanced Security Insight dashboards give you the ability to dig deeper into high-level overviews of alerts. This allows for a more comprehensive understanding of the causes of the alerts, which in turn informs you about any actions that may be required to address them.

We Protect Customer Data

To allow for complete forensic investigation of any captured events relating to suspected malicious activity, we will store logging data for a longer period of time than normal. However, protecting our customer data is of the upmost importance to Keylane, and therefore we guarantee that your data will never leave European territory.

Curious to know more about Keylane's Enhanced Security Insight service?

If so, please reach out to your project or service manager. Furthermore, we will be actively approaching you to discuss our plans and to gather any feedback you may have for us.

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